



# CPUTECH Rate Sheet:

Covers all CPUTECH Computer and Networking Services  
(Office 248-888-0456 / Fax 248-888-0457 / Cell 248-722-0456)

Code	Title / Description	Rate	Monthly Retainer Amount	Help Desk Included	24/7 Coverage	Emergency Fee Included
<b>BR1</b>	<b>Base Rate</b> Rate charged for any computer and/or networking service.	<b>\$90 / hr</b>	<b>N/A</b>	<b>NO</b>	<b>NO</b>	<b>NO</b>
<b>BR2</b>	<b>Repeat Customer</b> When a customer requests additional services, after the initial call has been completed.	<b>\$85 / hr</b>	<b>N/A</b>	<b>NO</b>	<b>NO</b>	<b>NO</b>
<b>CCQ</b>	<b>Check-Up Client (Semi-Annual or Quarterly)</b> Clients who commit to a Semi-Annual or Quarterly Check-Up	<b>\$80 / hr</b>	<b>N/A</b>	<b>NO</b>	<b>NO</b>	<b>NO</b>
<b>CCM</b>	<b>Check-Up Client (Monthly)</b> Clients who commit to a Monthly Retainer equivalent to the amount of 2 hours of service. Includes On-Site, Off-Site and Help Desk, accumulative; then, thereafter, the indicated hourly rate will apply for additional hours of service.	<b>\$75 / hr</b>	<b>\$150</b>	<b>YES</b>	<b>NO</b>	<b>NO</b>
<b>R10</b>	<b>10 Hour Client (10 hours/month)</b> Clients who commit to a Monthly Retainer equivalent to the amount of 10 hours of service. Includes On-Site, Off-Site and Help Desk, accumulative; then, thereafter, the indicated hourly rate will apply for additional hours of service.	<b>\$65 / hr</b>	<b>\$650</b>	<b>YES</b>	<b>YES</b>	<b>YES</b>
<b>R20</b>	<b>20 Hour Client (20 hours/month)</b> Clients who commit to a Monthly Retainer equivalent to the amount of 20 hours of service. Includes On-Site, Off-Site and Help Desk, accumulative; then, thereafter, the indicated hourly rate will apply for additional hours of service.	<b>\$60 / hr</b>	<b>\$1,200</b>	<b>YES</b>	<b>YES</b>	<b>YES</b>

All service hours will be tracked by, and rounded up to, the nearest quarter hour. Drive time within a 60 Mile Radius from base office, in Farmington Hills, Michigan, is included. The indicated rate will apply for driving time over 60 miles. All hardware and software required for service, and approved by client, will be provided at actual cost. The 24/7 Emergency Support Service Fee is \$100.00 (for On-Site Arrival), then the hourly support/service rate will apply. All Monthly Retainers are to be paid in advance. Pricing subject to change, pricing set for Mid/Central U.S.

[www.CPUTECH.Net](http://www.CPUTECH.Net) / [www.Vorca.Com](http://www.Vorca.Com) / [www.IdentMaster.Com](http://www.IdentMaster.Com)

Call for Residential Rates and Senior/Student Discounts.

2/1/2009